OurTikanga/Values

Manaakitanga expresses

respect care support hospitality

It ties people together creating a sense of community

Aroha expresses

empathy selflessness tolerance warmth goodwill

It allows for accepting the uniqueness of individuals and focuses on unifying

Whanaungatanga expresses

ancestral historical traditional spiritual ties

People perceive comfort from the feeling of belonging and being seen as a valued member of a group

Te Reo Māori expresses

communication bilingual skills affirms

Gives recognition to the validity of the language as an official language of New Zealand and demonstrates respect for Tangata Whenua

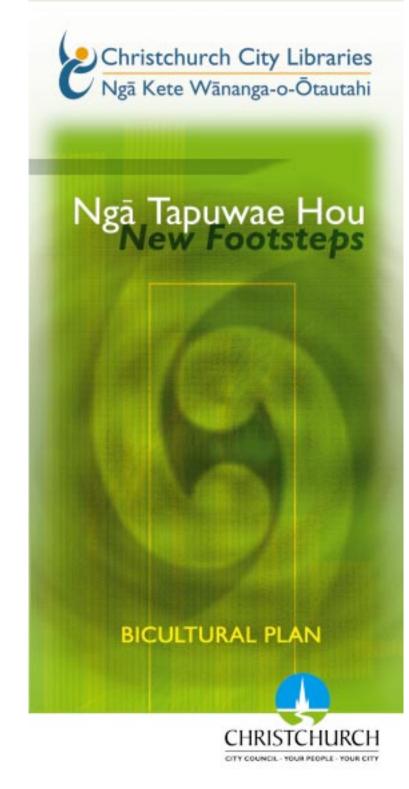


New tukutuku panels in the Central City Library



Dr Terry Ryan the Library kaumātua, Nekerangi and Haneta warmly welcome you

Telephone: 941 7923 http://library.christchurch.org.nz



Ngā Tapuwae Hou is a living document that outlines our bicultural objectives. It reflects the action of stepping forward together in partnership with Māori, under the korowai (cloak) of the Treaty of Waitangi. It makes our commitment visible and our actions accountable.

The Plan (the Strategic Directions for Christchurch City Libraries, 2002-2007) http://library.christchurch.org.nz/ThePlan/ outlines twelve objectives, one of which is to Work with Māori to achieve more relevance and take up of services. Ngā Tapuwae Hou outlines what we will focus on to achieve this objective. It is the next step in a journey we have been on for almost twenty years.

The six kete (baskets) of knowledge and learning outlined in this brochure will help us to:

- Meet the needs of Māori customers
- Support and encourage Māori staff
- Provide gateways to Māori knowledge and information
- Provide opportunities for learning te reo and tikanga

Many people have been involved in putting Ngā Tapuwae Hou together - library colleagues, customers, Ngāi Tahu, ngā mata waka, and other interested groups.

He mihi nui tēnēi ki a koutou katoa Our thanks and aroha to you all.

Six Kete of Knowledge and Learning



To increase understanding and provide a framework for everything we do; to build strong relationships with Ngāi Tahu and ngā mata waka



To work with the community where they are and to establish real community connections and appropriate cultural interactions



appropriate resources and services



Zealand



to discover, listen and learn



To establish connections and provide expertise and knowledge for all of us

